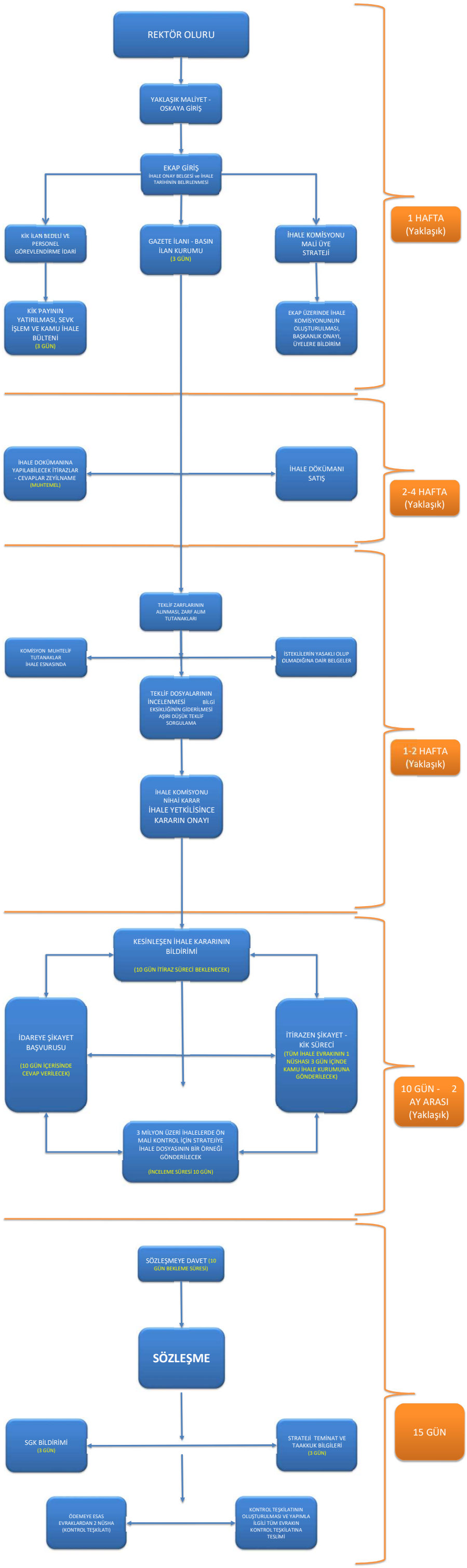İHALE İŞLEMLERİ VE SÜRECİ